

Once & Again Books

Book Buying Policy

Generally, we buy books that we think we can sell, which includes reviewing how many copies we may already have. We offer you trade credit, or a reduced amount if you want cash. The value we offer you is dependent upon how much we estimate we can sell your books for, based on our computerized sales history, the condition and age of your books, our judgment, and for unusual books, values found on the Internet.

As a general rule, for the books we need today, your trade offer will be approximately half of what we believe we can sell your books for, and your cash offer will be about a third of what we believe we can sell your books for. Since many of our customers don't want to take their books back home after they've boxed them up to bring to us, we normally will also make you an additional offer for all the rest of your books (those that we may need in the future or that we know we will never want, which we mostly give to charities). You can choose the offer for just those we want today, or for all the books, or you can, of course, decline our offer and keep your books.

How trade credit works :

1. Trade credit is good for anything in the store, new or used. (Some stores restrict the use of trade credit to only certain merchandise, or only the same type of book you brought in – for instance, you can only get Science Fiction if you traded in Science Fiction. We have no such restrictions).
2. You can apply all your trade credit to your purchase before you have to use any cash. (Some stores only let you use trade credit for half your purchase). We let you use all your credit before you use any other form of payment.
3. If you don't use all your trade credit the day you sell us books, we'll issue you a card which states your remaining amount of credit. **We keep no record of any credit due you, so YOU MUST KEEP THAT CARD TO BE ABLE TO REDEEM YOUR CREDIT.** You may convert that card to cash anytime (the cash amount is 60% of the trade amount).

Frequently Asked Questions :

1. What kind of books do you buy?

It's easier to say what we don't buy. We do not buy encyclopedias, magazines, music, Reader's Digest, Harlequin, Silhouette, Love Inspired, or Heartsong romance series. We also generally don't buy hardcover fiction once the paperback version is released, which is usually 6 to 9 months after the hardcover is published). But we do buy hardcover and paperback in all nonfiction categories, and we LOVE hardcover fiction that is not yet out in paper.

2. Does it matter where I bought the book?

We buy books without regard to where you purchased the book.

3. Will you always repurchase books I bought from you?

No, our buying is governed by our stock level and our assessment of the saleability of the book as of the day you offer it to us. We don't mark (or stamp) our books in any way, so we generally don't know which ones you bought from us. We also don't buy back anything on the Clearance shelves.

4. What do you do with books that you don't need right away or can't sell?

Some wind up getting used in our stores, if we need the book later. But 95% or so are donated to area charities or deposited with recycling centers if the book cannot be used by a charity.

Please note:

If you believe any of your books are rare or particularly valuable, please tell us in advance. We'll take extra time researching the value before we make you an offer. Otherwise we move pretty fast and necessarily make a lot of quick judgments and assumptions in our decision-making.